



Part D Out of Network Coverage

What if I cannot fill my prescription at a network pharmacy?

Generally, we only cover drugs filled at an out-of-network pharmacy in limited, non-routine circumstances when a network pharmacy is not available. Below are some circumstances when we would cover prescriptions filled at an out-of-network pharmacy. Before you fill your prescription in these situations, call our Customer Service department to see if there is a network pharmacy in your area where you can fill your prescription. If you do go to an out-of-network pharmacy for the reasons listed below, you may have to pay the full cost (rather than paying just your co-payment) when you fill your prescription. You can ask us to reimburse you for our share of the cost by submitting a claim form. However, even after we reimburse you for our share of the cost, you may pay more for a drug purchased at an out-of-network pharmacy because the out-of-network pharmacy's price is higher than what a network pharmacy would have charged. You should submit a claim to us if you fill a prescription at an out-of-network pharmacy as any amount you pay, consistent with the circumstances listed above, will help you qualify for catastrophic coverage.

Getting coverage when you travel or are outside of your Service Area: In the United States, Fresenius Health Partners has over 64,000 pharmacies in the network. All major chains (Wal-Mart, Walgreens, Kroger, CVS, etc.) and most independent pharmacies are in our network. Please remember that if you take a prescription drug on a regular basis and you are going on a trip, be sure to check your supply of the drug before you leave. If needed, we may issue a vacation supply override as long as the drug is a maintenance medication. Additionally you will be able to order your prescription drugs ahead of time through our mail order pharmacy service, CVS/Caremark by calling 800-262-9129. Regardless of where you are traveling, you may always call our Customer Service department (number is on the back of your Fresenius Health Partners ID Card) to locate a network pharmacy in the area you are traveling.

Other times you can get your prescription covered if you go to an out-of-network Pharmacy: We will cover your prescriptions at an out-of-network pharmacy if at least one of the following applies:

- If you are unable to obtain a covered drug in a timely manner within our service area because there is no network pharmacy within a reasonable driving distance that provides 24-hour service.

If you are trying to fill a prescription drug that is not regularly stocked at accessible network retail or mail-order pharmacies (including high cost and unique drugs).

* If you are getting a Medicare Part D vaccine that is medically necessary.



Fresenius Health Partners
PPO SNP
Accountable Kidney Care

For additional information, please call the following numbers 24 hours a day, 7 days a week in your local time zone: 1-866-307-3625, TTY: 1-877-736-2535.

A Coordinated Care plan with a Medicare Advantage contract and a Medicare-approved Part D sponsor.